



BIG CEDAR® LODGE

THINGS TO KNOW FOR YOUR STAY AT BIG CEDAR LODGE

Thank you for choosing to visit us at Big Cedar Lodge. The following details will help you experience all that we have to offer and make your stay in the Ozarks unforgettable!

Check-In Time: Starts at 4:00pm

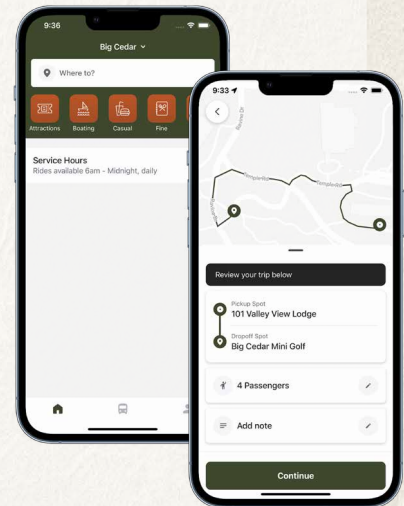
Check-Out Time: 11:00am (late checkout fees do apply). You may continue to enjoy the resort after checkout. We are happy to hold your luggage for you.

Big Cedar Compass: Navigate your stay by scanning or clicking on the Big Cedar Compass below or visit bigcedar.com/compass. Make reservations for activities, boat rentals, and dining, book golf tee times, reference the resort calendar, access our property map, get turn-by-turn directions around property, and more, all from your mobile phone!



Courtesy Shuttle: Courtesy shuttle services for the Big Cedar property are offered daily from 6:00am-Midnight. To request a complimentary shuttle pick up, download the Big Cedar Shuttle app by scanning or clicking on the QR code below. With this service you can see where shuttles are in relation to yourself, get estimated wait times, request a ride and more.

You can also call our shuttle dispatch office at 417-339-5104 to request a ride.



Wristbands:

Big Cedar Lodge strives to provide various services that are exclusive to our overnight guests. We strongly encourage guests to wear their wristbands at all times for easy identification and access.



Virtual Assistant: Your virtual assistant is available to help with anything throughout your stay and can be reached from 7:00am-11:00pm daily by texting 417-302-4124.

Navigation: Easily navigate the resort by utilizing the interactive property map on the Big Cedar Compass or visit bigcedar.com/map.

Dining: Big Cedar Lodge features some of Missouri's finest cuisine. Reserve on the Big Cedar Compass or on our website at bigcedar.com/dining.

Room Charges: For your protection, we ask all guests utilizing room charges to present your room charge card and your ID at time of use. Insider Tip: Take a photo of your room charge card provided at check-in so that you always have it with you.

Daily Events & Activities: The Big Cedar Compass is the best way to stay up to date on our daily offerings. Reservations can be booked directly on the Big Cedar Compass or on our website at bigcedar.com/events.



Attractions: Boat Rentals, Activities, Fitness Classes, Spa Appointments, Dining, Golf Tee Times & Kids' Club Excursions can all be booked directly on the Big Cedar Compass or at bigcedar.com. For additional questions or details regarding any of our attractions, please call Guest Services at ext. 7107.

ATMs: Located near Guest Services in the Registration building, inside Fun Mountain, at Top of the Rock in the Welcome Center and near the Museum entrance, and on the lower level of the Mountain Top Clubhouse.



No Charge Items: Please call Housekeeping at ext. 7170 for no charge items such as cribs and high chairs or additional room supplies. Rollaways and microwaves are available for an additional charge.

Photocopy & Postal Services: Located at Guest Services inside the Registration building.

Electronic Vehicle Charging Stations: Located in the Fun Mountain and Grandview Conference Center parking lots. Also located in the Lakeside Cottages boat trailer parking lot and at Top of the Rock adjacent to the Welcome Center.

Laundry Facilities & Dry Cleaning: Complimentary laundry facilities are located in Valley View Lodge on the second floor (center breezeway) and Falls Lodge on the second floor (near the elevator). Dry-cleaning services are available for an additional charge, call the Front Desk to arrange at ext. 5122.

Ice & Vending Machines: Located in Valley View Lodge, Falls Lodge and Spring View Lodge. Ice can also be purchased at Bent Hook Marina & Market. (Please note: Spring View Lodge guests may get their ice from Buzzard Bar during the winter months.)

Lost & Found: Fill out the lost & found form at bigcedar.com ► Guest Resources ► Lost & Found. Or call Security at ext. 5215.

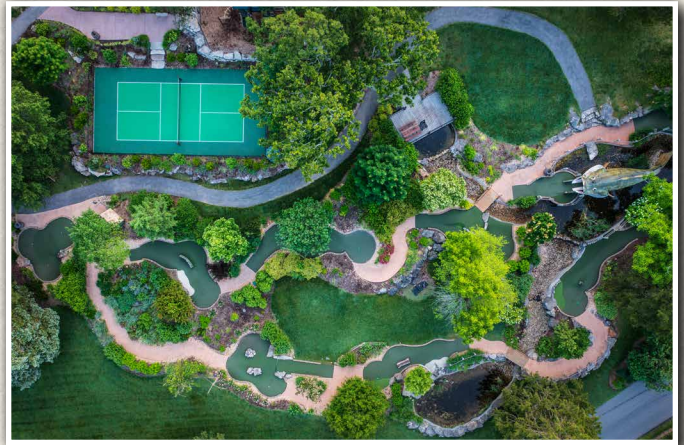
Reminder: All accommodations are non-smoking and pets are not allowed at Big Cedar Lodge or Payne's Valley Cottages. Pet-friendly accommodations are available at Camp Long Creek & Angler's Lodge.

DVD OPERATING INSTRUCTIONS

1. Make sure television and DVD player are powered on.
2. On television remote, press INPUT once. A blue screen will appear.
3. To insert DVD, press OPEN/CLOSE on the DVD remote or DVD player. Insert DVD and press OPEN/CLOSE again.
4. To play movie, press PLAY on the DVD remote.
5. At the end of the movie or to return to normal television, press CHANNEL UP (CH+) on the television remote.

Television S Video Cables are available upon request. Please call Guest Services at Ext. 7107 for assistance.

If you have any additional needs or questions, please call Guest Services at ext. 7107.



TELEPHONE DIALING INSTRUCTIONS

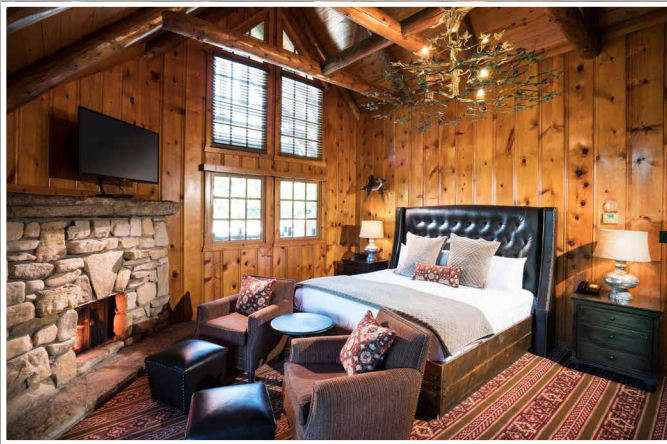
Main Phone: 417-335-2777

To Retrieve Voice Messages: Press the Voice Mail button or dial Ext. 6245. New messages will be played first, then any saved messages will be replayed. After listening to a message:

- Press 1 to replay the message
- Press 3 to delete the message
- Press 5 to save the message
- Please note: If no action is taken within 2 seconds the message is saved.

Local Calls: (no charge) 9 + Phone Number

Room To Room: (Rooms 101-714) 1 + Room Number



BIG CEDAR RESORT ACTIVITIES

— INCLUDED WITH YOUR STAY —

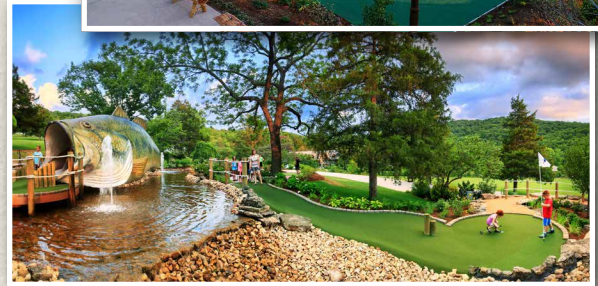
YEAR-ROUND

- Courtesy Shuttle Services
- Top of the Rock Entry Fee
- Wifi
- Indoor Pool & Hot Tub
- Fitness Center & Wellness Classes
- Playground
- Miniature Golf
- Pickleball
- Horseshoes
- Sand Volleyball
- Shuffleboard
- Pedal Boats

- Paved 5K Nature Trail
- Fishing Dock
- Bonfires
- Board Games & DVD Checkout

SEASONAL ACTIVITIES*

- Outdoor Swimming Pools, Hot Tubs & Kiddie Pools
- Lazy River
- Big Cedar Beach
- Canoes & Kayaks
- Movies on the Lawn
- Kids' Fishing



*Check out our events calendar online for more seasonal offerings (bigcedar.com/events)

SWIMMING POOLS, HOT TUBS & BEACH

Lie back and enjoy the sun at one of our beautiful outdoor pools. Relax in our luxurious hot tubs, or let your troubles float away in our lazy river. We have indoor and outdoor swimming opportunities guaranteed to bring out the “fish” in all of us.

Devil's Pool Swimming Pool & Hot Tub

(*outdoor, heated*) May 22nd–Dec 31st: 10:00am-10:00pm.

Swimmin' Hole Swimming Pool & Hot Tub

(*outdoor, heated*) March 16th–May 17th: 10:00am-10:00pm; May 18th–Sept 2nd: 8:00am-10:00pm.

Lakeside Swimming Pool & Hot Tub (*outdoor, heated*)

Daily, 10:00am-10:00pm.

Wilderness Falls Pool & Hot Tub (*outdoor, heated*)

Mid-March–October: 10:00am-10:00pm.

Lazy River at Brushey Creek (*outdoor, not heated*)

Memorial Day Weekend–Labor Day: 10:00am-Dusk.

Brushey Creek Outdoor Hot Tub & Indoor Pool

(*heated*) Daily, 10:00am-10:00pm.



Big Cedar Beach

Located on the shore of Table Rock Lake adjacent to Bent Hook Marina, enjoy plenty of warm sand, lounge chairs, beach umbrellas and an outdoor shower. Open seasonally from sunrise to sunset.

FOR YOUR INFORMATION:

- Resort wristbands are required for entry.
- Towels are provided at all pool sites.
- No lifeguards on duty. Children must be accompanied by an adult.
- Absolutely no glass containers or smoking allowed.
- No coolers or outside food allowed.